AUTODOC PRO launches in Luxembourg

Full-digital B2B platform gives workshops access to more than 7.8 million parts

- **Independent garages, automotive repair shops and vehicle service centres in the Grand Duchy gain direct access to one of Europe's largest parts catalogues**
- **Higher margins for plannable repairs due to best-market prices**
- **Dedicated Customer Support and Business Development Team provide personal support**
- **Reliable delivery and fully digital returns process backed by a dedicated parcel service**

Berlin, 20 October 2026 – Autodoc SE, Europe's leading online retailer of automotive spare parts and accessories, is launching AUTODOC PRO in Luxembourg. Independent workshops and professional users in the Grand Duchy now have full digital access to the platform's assortment with more than 7.8 million parts. "Luxembourg lies at the heart of the region we supply from our Belgian distribution centre in Ghent. Workshops in Luxembourg get access to one of the largest parts catalogues in Europe, with shipments from a nearby warehouse to meet the special delivery needs of a professional customer", says Dmitri Zadorojnii, CEO of AUTODOC. "Extending AUTODOC PRO here is a consistent step towards the leading tech ecosystem for the European aftermarket."

A platform built for professionals

AUTODOC has been serving customers in Luxembourg via its webshop since 2015, and the AUTODOC MARKETPLACE with third-party sellers has been available in the country since July 2025. With AUTODOC PRO, the company now adds its offer for professional customers like independent garages, automotive repair shops and vehicle service centers. While the catalogue primarily covers car parts, a PRO customer can also find truck and motorcycle parts, tools, oils, liquids and consumables, enabling workshops to source from a single platform. On top of that, they profit from competitive prices on the platform which AUTODOC can offer due to its cooperation with more than 200 suppliers.

The platform is built as an operational tool: vehicle identification number (VIN) check, graphic catalogue and a search structure organised around price, delivery time and technical specification allow mechanics to identify the correct component quickly, while a back-office dashboard gives them access to invoices, credit notes and the status of any claim. Returns run through a fully digital system backed by a dedicated parcel service – a capability no other purely digital player in the segment currently offers repairers. A transparent claims and warranty process tells garages exactly when a case will be processed and settled. Alongside the platform, dedicated account managers and the Business Development Team provide direct personal support. Additionally, PRO customers benefit from a tailored loyalty programme featuring a dedicated bonus system on all purchases, exclusive manufacturer promotions and specialised customer care. Depending on their loyalty status, members

also gain access to flexible shipping—including Premium delivery—as well as easy, free returns with immediate refunds.

A market on the move

Luxembourg's automotive landscape makes a distinctive case for the launch. The Grand Duchy runs Europe's youngest car fleet, with an average vehicle age of 8.2 years against an EU average of 12.7 years, according to the European Automobile Manufacturers' Association (ACEA).[1] Figures published by the Automobile Club du Luxembourg (ACL) show 25,966 new passenger car registrations in the first half of 2026, an increase of five per cent year-on-year.[2] A young fleet with a strong premium segment translates into a broad and technically demanding parts requirement: from premium-brand components to high-quality value alternatives.

To help workshops balance quality with cost efficiency, AUTODOC PRO draws on the strength of AUTODOC's private brand portfolio, including RIDEX, RIDEX PLUS and RIDEX REMAN. With more than 73 million parts sold and nearly 60,000 references across over 480 product categories, the range gives independent garages reliable, quality-tested components, an upgraded line for more demanding applications and remanufactured parts that extend the life of existing components, all delivering excellent value.

"Modern vehicles are technically more demanding than they were a decade ago, and that shows in the parts list. Workshops need access to a comprehensive range, but at prices that protect their profitability. Compared to traditional suppliers, our model allows garages to secure higher margins on everyday and plannable repairs without compromising on quality—and that's precisely what we are bringing to Luxembourg", says Patrick Diepenhorst, Director AUTODOC PRO Europe.

The full offer from day one

Together with the Netherlands, France laid the groundwork for the European expansion that followed, with rollouts in Austria, Belgium, Germany and Italy. The platform that grew out of these markets is available to every workshop in the Grand Duchy from day one – with the complete assortment.

"Our focus is now on the workshops working with us day to day, in Luxembourg and across Europe", says Patrick Diepenhorst. "They gain access to a fully digital platform—with a streamlined returns process and a dedicated team of business developers supporting local garages. Moving forward, we will continue enhancing the platform with expanded delivery options and a broader range of parts at best-market professional prices."

About AUTODOC

AUTODOC is the leading digital pure-play automotive parts platform in Europe. The business, which was founded in Berlin in 2008 by Alexej Erdle, Max Wegner and Vitalij Kungel, has developed into one of the most exciting E-Commerce companies in Europe in a remarkably short period. Since November 2022, the Company has been operating as the European corporation Autodoc SE. The Management Board consists of Dmitri Zadorojnii

1. https://www.acea.auto/files/ACEA_Report-%E2%80%93-Vehicles_on_European_roads_2026.pdf

2. https://autotouring.acl.lu/en/mercedes-cla-dethrones-golf-luxembourg/

(CEO) and Lennart Schmidt (CFO). As of 31 December 2025, AUTODOC's product assortment comprises around 7.8 million SKUs from around 2,700 brand manufacturers – including car, truck and motorcycle parts, tires as well as adjacent products such as tools, accessories, oils, liquids and consumables – and has significantly increased over time. In 2025, AUTODOC generated sales revenue of €1.8 billion (2024: €1.6 billion). AUTODOC has online shops in 27 European countries and employs more than 5,500 people in 13 locations: Belgium, Czech Republic, France, Germany, Italy, Kazakhstan, Luxembourg, Moldova, the Netherlands, Poland, Portugal, Ukraine and the United Kingdom.

Contact

Stefanie Steiner

Director of Communications and Investor Relations
Mobile: +49 151 55621476
Email: s.steiner@autodoc.eu

Autodoc SE, Friedrichstraße 111, 10117 Berlin

Elena Lorenz

Global PR & Communications Manager
Mobile: +49 151 46722435
Email: e.lorenz@autodoc.eu

Autodoc SE, Friedrichstraße 111, 10117 Berlin